LTI Customer Portal Invoice Search:

You can search for, view, download and pay invoices via the LTI Customer Portal.

To search for Invoices, click Invoices in the top-left corner of the menu under the LTI logo.



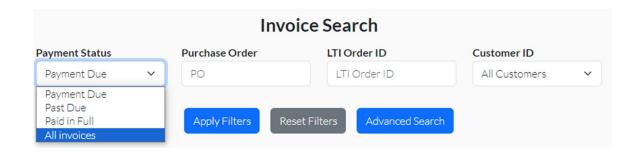
On smaller devices, tap the "hamburger" button in the top-left corner and then select Invoices.



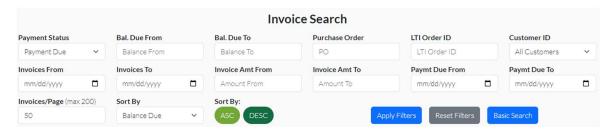
If you know the number of a specific invoice you want to view, you may enter the invoice number and click Go to immediately view the invoice details.



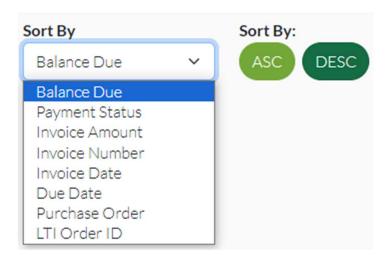
The default search options let you search for invoices where payment is due, past due or paid in full. You also may search by your full or a partial purchase order number or by LTI's order number, which will begin with either CO or CAL. If you have access to invoices for more than one customer, a dropdown menu will allow you to select a specific customer. By default, all customers are searched simultaneously.



When you are ready to search, click "Apply Filters." You also may click "Reset Filters" to return all search parameters to their defaults, or you may click the "Advanced Search" button for more search options, including the balance due, invoice date, invoice amount and invoice due date. From the Advanced Search page, click "Basic Search" to be returned to the default search options.



Depending on how many invoices would be returned by your search, it is possible that not all of them will be displayed. By default, the invoice search returns details for up to 50 invoices at a time, but from the "Advanced Search" options you can change this limit to a maximum of 200. You also can select one of eight options to specify how your invoices will be sorted, and you can specify whether you want those invoices sorted in Ascending or Descending order.

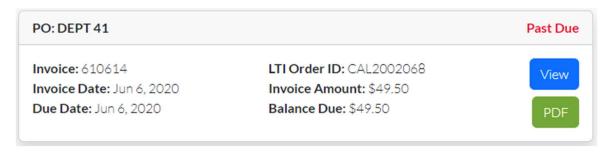


If your search results would return more invoices than can be displayed, the Customer Portal will supply paging controls that you can use to navigate through the invoices. The double left- and right-pointing arrows will take you to the first and last pages of invoices respectively whereas the single arrows will take

you back or forward one page. The paging controls also tell you how many invoices are included in your search results, how many pages are needed to display all of the invoices and the current page.



In your search results, each invoice is displayed as a card with a few basic details, including the invoice date and amount and the total balance due. An indicator in the top-right corner of the card will specify whether payment is due or past due or if the invoice has been paid in full. You also will find buttons you can click to download a copy of the invoice in PDF format or to view the invoice details online.



Here is an example of how invoice details might appear:

| Invoice 610614 | | | Payment Due | |
|--|---|--|---|----------------------------|
| | | | | PDF |
| Balance Due: \$49.50 Purchase Order: DEPT 41 Order Number: CAL2002068 Invoice Date: Jun 6, 2020 Due Date: Jun 6, 2020 Salesperson: LTI | | Invoice To: C004376 LTI-41 Ultrasonic Testing 310 2331 Topaz Drive Hatfield PA 19440 Deliver To: LTI-41 Ultrasonic Testing 310 2331 Topaz Drive | | |
| Payment Terms: | On Red | eeipt | Hatfield PA 19440 Sales Amount: | \$49.50 |
| Remit To: | Pay in USD Laboratory Testing Inc. P.O. Box 738 | | Freight: Sales Tax: Prepaid Amount: | \$0.00 \$0.00 \$0.00 |
| | Souder | ton, PA 18964 | Invoice Total: | \$49.50 |